

Contract Monitoring for Non-Profit Contracts (October, 2020)

Section	Agency	Program Perform.	Program Deliv.	Program Compliance	Client Satisf.	Plan of Action or Req.?	Fiscal Year	Notes
BHS	Alternative Family Services	4	2	4	4	No	18-19	
Catholic Charities								see programs below
HHS	Derek Silva Community	4	4	4	4	No	19-20	POA required: 1) Comply with all personnel file documentation requirements; 2) Display in the Administrative Binder evidence of how the agency is in compliance with pursuit of the federally required National Standards for Culturally and Linguistically Appropriate Services (CLAS), a law 1 with updated regulations published in 2013.
HHS	Peter Claver Comm. (formerly HUH)	4	4	3	4	Yes	18-19	
HHS	Rita da Cascia & Hazel Betsy	4	4	4	4	No	18-19	
HHS	Assisted Housing (formerly HUH)	3	4	4	4	No	18-19	
HHS	Leland House Attendant Care	2	4	4	4	Yes	18-19	

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BHS	Hyde Street Comm. Services	3	3	1	3	Yes	18-19	POA required to address various items.
BHS	HR360-FI							Fiscal and Compliance Monitoring, so different scoring matrix. Deemed In compliance.
Mt. St. Joseph St. Elizabeth								
BHS-MH	MSJ Epiphany Family Tx Center	4	4	4	4	No	18-19	This was a new SUD pilot program in FY18-19, but timing-wise there were no objectives published for this program. Thus the objectives were rendered N/A and there's no score for Program Performance but the other 3 domains were scored.
SUD	MSJ Epiphany Recovery Services	NA	4	4	1	No	18-19	
SUD	MSJ Epiphany Residential	3	4	4	3	No	18-19	

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SUD	MSJ Epiphany Residential Step-Down	4	1	4	1	No	18-19	This program was new in FY18-19, after their two residential treatment programs were consolidated. They only had one performance objective (that clients in residential also stay in OP treatment) and they scored well. They received a 1 for deliverables due to a lack of referrals, and they did not conduct a client satisfaction survey.
BHS	Public Health Institute	4	1	4	4	No	18-19	The score of 1 reflects a one-time error in how they tracked/tracked staff time which impacted the deliverables calculation. This problem has been corrected.
RAMS-Vocational								
BHS	RAMS Hire- Ability Janitorial	4	4	4	4	No	18-19	
BHS	RAMS Hire- Ability Clerical & Mailroom	4	3	4	4	No	18-19	
BHS	RAMS Hire- Ability Info.Tech.	4	3	4	4	No	18-19	

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BHS	RAMS TAY Peer Employ. Program	4	NA	4	4	No	18-19	Given an N/A because the program was only in operation for a portion of the year. For FY18-19, the paid internships did not begin until the TAY Peer Certificate participants in Cohort 1 completed the 4 month certification component. Because of this, deliverables were not scored for this program for FY18-19.
CHEP	San Francisco Public Health Found.							N/A: New COVID Contract
BHS	Superior Court of San Francisco							This is not scored. This contract is essentially a funding pass-through for staffing to the the Superior Court. The Superior Court tracks its outcomes.

Category Ratings

4 = Commendable/Exceeds Expectations

3 = Acceptable/ Meets Standards

2= Improvement Needed/Below Standards

1 = Unacceptable